From: Ben Goodwin

To: Microsoft ATR

Date: 1/2/02 1:19pm

Subject: Microsoft Settlement

I have been using Microsoft products for the past 15 years. I continue to believe that the value, support, and productivity gains represent a tremendous value proposition to me as a consumer.

My own view is that much of the furor over Microsoft has been generated by their competitors, who having failed to win in the competitive market, look to the judicial system to provide relief. Let the market and the consumers decide on value and when you do--Microsoft wins--hands down.

Ben Goodwin